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December 11, 2007

Mike Cavanaugh
NNE Territory Manager/
Construction Consultant
ClarkWestern

PROJECT : Mid Coast Hospital, Medical Office Building, Brunswick, ME

SUBJECT : RedHeader system

ITR would like to provide some feedback regarding the ClarkWestern RedHeader system used for the above project.

This was ITR's first time using this system and the response from the field was positive, to say the least. We had 94 openings in this 2 story building and there were 3 R.O. sizes required (5'x5', 5'x6' and 5'x9') installed in 12'6" and 15'4" high walls. On the first day 1 man installed the jambs and drop-n-lock clips for 12 openings in 5 hours. This was his first time using this system and once he and his partner teamed up they were averaging 15-20 minutes per completed opening (jambs, clips, header, sill track). We were not only able to complete each opening in 1/3 of the time required for a convention boxbeam header and jamb system, we also were able to eliminate the standard 2 man team we would normally have cutting and assembling the boxbeam headers. This was an addition minimum savings of 240 man hours.

Your customer service was excellent as well. The ability to talk personally with you and your design team with any questions before, during and after the installation was a nice bonus.

ITR will undoubtedly continue to use your RedHeader system for future projects. Our biggest challenge now is going to be keeping your system our secret - and away from our competitors!

Thanks!

Doug Wilson

Doug Wilson
Project Manager
ITR Drywall Inc.